



www.prabhari.com
Cloud hotel management software

Hotel ERP for independent hotels & hotel chains

One hotel or fifty. One cloud. One screen.

Prabhari is an advanced, cloud-based hotel management platform that brings reservations, guests, revenue, operations and accounts together, whether you run a single boutique hotel or a chain of properties, with a central reservation system and CRM at its heart.

Central Reservation System

Guest CRM & Loyalty

Single & multi-property

Front office & PMS

Channel manager

Booking engine

POS & banquets

Inventory

Accounts & GST

Analytics

Prabhari · Group dashboard · All properties

Group occupancy

78.4%

▲ 6.2% vs last week

ADR

₹6,240

▲ 3.1%

RevPAR

₹4,892

▲ 8.7%

Direct bookings

41%

▲ 4pts

Property	Rooms	Occupancy	Arrivals	Revenue today	Status
City Centre, Jaipur	120		34	₹7.9 L	On track
Lake Palace, Udaipur	64		18	₹6.2 L	On track
Beach Resort, Goa	92		22	₹5.4 L	Rate alert
Business Hotel, Delhi	150		41	₹8.8 L	On track

Built for one hotel. Ready for many.

Everything an independent hotel needs today, with the multi-property power to grow into a chain tomorrow.

Too many hotels still juggle separate tools for the front desk, restaurant, OTAs and accounts, and lose sight of their guests and numbers along the way. Prabhari puts every department, and every property if you have more than one, on one cloud platform with live data management can trust.

— Six things that set Prabhari apart

01

Truly cloud-native

Nothing to install or maintain.
Log in from any browser, at any property, on any device.

02

Grows with you

Run one hotel perfectly today.
Add more properties under the same login whenever you expand.

03

Central Reservation System

One reservation desk for every channel, and for every hotel if you run a group.

04

Powerful CRM

One profile for every guest, with history, preferences and loyalty points.

05

Complete ERP

Front office, F&B, banquets, inventory, HR and accounts, all on the same data.

06

Real-time insight

Live dashboards for occupancy, ADR, RevPAR and revenue, for one hotel or the whole group.

— Every module, one platform

Multi-property

Group command centre

Central reservations

CRS & call centre

CRM & loyalty

Guest 360°, campaigns

Front office & PMS

Reservations to checkout

Housekeeping

Rooms, tasks, lost & found

Revenue & distribution

Rates, channels, engine

POS & F&B

Restaurants, bars, KOT

Banquets & events

Venues, BEOs, billing

Inventory & purchase

Stores, vendors, costing

Maintenance

Work orders, assets

HR & payroll

Staff, shifts, salaries

Finance & analytics

Accounts, GST, BI

Perfect for one hotel. Powerful for many.

The same platform runs a 20-room boutique hotel and a 20-property chain, so you never outgrow it.

For Independent hotels

Boutique and heritage hotels, resorts, business and city hotels, serviced apartments

- Front desk, POS, housekeeping and accounts in one affordable cloud system
- No servers or IT staff needed: it runs in any browser
- CRS, channel manager and booking engine bring every booking into one desk
- CRM and loyalty that build repeat guests and direct bookings
- Quick setup and simple training for small teams
- Start with the modules you need and switch on more as you grow

For Hotel chains & groups

Hotel chains, multi-property owners and hotel management companies

- Central control of rates, inventory, users and policies
- Group-wide CRS with cross-property selling
- One guest profile and loyalty programme across every property
- Consolidated dashboards, reports and P&L
- Central purchasing and inter-property transfers
- Standard setup rolled out to each new property fast

— Prabhari grows with you

1

One hotel

Every department on one screen, from reservations to accounts.

2+

A few properties

Add hotels under the same login and compare them side by side.

10+

A full chain

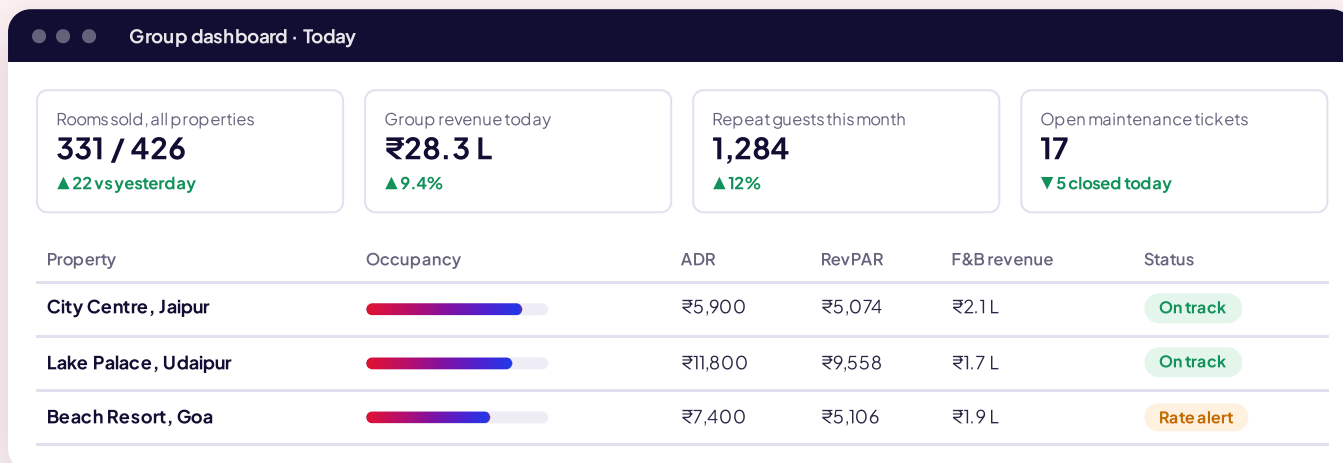
Central CRS, group CRM and head-office control across the portfolio.

No migration when you expand

Your data, settings and team stay exactly where they are. Opening a new property simply means adding it to your Prabhari account.

Multi-property command centre

When you grow beyond one hotel, run the whole group from head office without taking control away from the people running each property.



Single sign-on for the group

Switch between properties in one click. Head office sees all; each hotel sees only its own.

Central rate & inventory control

Push rates, packages and restrictions to one property, a region or the whole chain at once.

Group-level masters

Define room types, tax rules, menus and policies once and apply them everywhere.

Roles & permissions

Fine-grained access by property, department and user, with a full audit trail.

Consolidated reporting

Compare occupancy, ADR, RevPAR and revenue across properties, cities and brands.

Inter-property operations

Transfer reservations, guests and stock between hotels with records that stay linked.

Central Reservation System

One reservation desk for every channel and every property. Never miss a booking, whether you run one hotel or twenty.

One inventory view

Live availability and rates for every room type, at one hotel or across all of them.

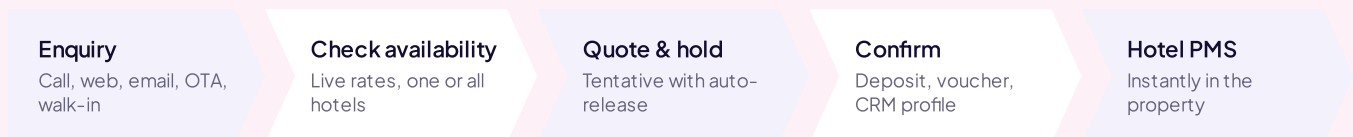
No lost bookings

Every call, email and web enquiry is captured. Groups can offer a sister property when one is full.

Single source of truth

Every channel, desk and OTA writes to the same reservation record.

How a booking flows through Prabhari



CRS features

Smart availability search

Search by date, room type, rate plan or package, and by city or property for chains.

Call-centre workspace

A dedicated screen for reservation agents with guest lookup, quotes, follow-ups and agent-wise targets.

Groups, corporates & allotments

Room blocks, corporate contracted rates, travel-agent allotments and rooming lists with automatic release dates.

Rate plans & packages

Seasonal, weekend, length-of-stay, meal-plan and promo-code rates managed centrally and pushed to all channels.

Deposits & payment links

Collect advances by secure payment link, set cancellation policies and track refunds from one place.

Cross-selling & upselling

Suggest room upgrades, add-ons and sister properties while the guest is still on the line.

Why a CRS pays off

It turns every enquiry into a booking, keeps rates consistent across channels and gives management one view of the forward book, for one hotel or twenty.

Guest CRM & loyalty

Know every guest by name and preference. Turn one-time stays into loyal, direct-booking relationships.

Prabhari keeps a single profile for each guest, across every stay and, for groups, every property. Staff see preferences before arrival, marketing sees who to invite back, and management sees lifetime value, not just last night's bill.

Guest 360° profile

- Complete stay, spend and F&B history in one place
- Preferences: room, pillow, diet, occasions and special requests
- Birthdays and anniversaries with automatic greetings
- Documents and ID records stored securely against the profile
- Feedback, complaints and resolutions in one timeline
- Duplicate detection and profile merging

Guest profile

AM

Ananya Mehra
 Gold member · 14 stays · 4 properties

Lifetime value
₹3.8 L

Points
12,450

Last stay
Udaipur

Preference	Detail
Room	High floor, lake view, twin
Diet	Jain meals, no onion
Occasion	Anniversary, 14 Feb
Next arrival	Jaipur, 3 nights, suite upgrade offered

Marketing, loyalty and feedback

Segmentation

Build lists by spend, stay count, source, city, occasion or property in a few clicks.

Campaigns

Send offers by email, SMS and WhatsApp, and track bookings generated by each campaign.

Loyalty programme

Tiers, points and rewards guests earn and redeem at your hotel, or across your group.

Pre-arrival journeys

Automated welcome messages, upsell offers and online check-in links before the guest arrives.

Feedback & reviews

Post-stay surveys, service-recovery alerts and prompts that encourage happy guests to review.

Corporate & agent accounts

Track contracts, production and credit for companies and travel partners.

Front office, PMS & housekeeping

Everything your front desk and rooms team need, from the first booking to the last folio.

— Front office & property management

Reservations

Individual, group and complimentary bookings, waitlists, amendments and cancellations.

Visual room chart

Drag-and-drop tape chart to assign, move and extend stays at a glance.

Fast check-in & check-out

ID scanning, digital registration cards, e-signature and express checkout.

Guest folios & billing

Split and routed bills, company billing, advances, discounts and multi-currency payments.

Night audit

Automated day-end with room posting, rate checks and audit reports.

Compliance

Guest registration records and Form-C details for foreign nationals, ready for authorities.

— Housekeeping

- Live room status: clean, dirty, inspected, out of order
- Auto-generated task lists by floor and attendant
- Mobile app for attendants and supervisors
- Linen, minibar and amenity tracking
- Inspection checklists with photos
- Lost and found register
- Deep-cleaning and turndown schedules
- Instant sync with the front desk

Faster desk, happier guests

Front office, housekeeping and billing share the same live data, so a room cleaned on the fourth floor is ready to sell at reception the moment it's inspected.

Revenue & distribution

Sell every room, on every channel, at the right price, and grow the bookings you don't pay commission on.

Channel manager

Two-way OTAsync

Rates, availability and restrictions update across connected OTAs in real time.

No overbookings

One inventory pool shared by every channel, updated the moment a room sells.

Auto-import bookings

OTA reservations land in the CRS and PMS automatically, with guest details.

Booking engine

Hotel & brand engines

A booking engine for your hotel website, plus a brand engine that searches all properties for groups.

Mobile-first checkout

Fast booking with secure online payment, promo codes and add-ons.

Direct-booking tools

Member rates, abandoned-booking recovery and best-rate messaging.

Revenue management

Rules-based dynamic pricing

Rates adjust automatically with occupancy, lead time, day of week and events.

Forecasts & pick-up

On-the-books, pace and pick-up reports by property, segment and channel.

Rate parity monitoring

Spot rate differences between channels before they cost you direct bookings.

Channel performance

Compare production, ADR and commission cost for every source of business.

More direct bookings, less commission

With channels, booking engine and pricing rules working from one inventory, you sell more rooms at better rates and shift share from OTAs to your own website.

POS, F&B & banquets

Restaurants, bars, room service and events on the same platform as your rooms, so every bill reaches the right folio.

— Point of sale for restaurants & bars

Table & order management

Floor plans, table status, dine-in, takeaway, delivery and room service.

KOT & kitchen display

Kitchen order tickets routed to the right station, printed or on screen.

Post to room

Charge meals to a guest folio instantly, with signature capture.

Menus for every outlet

Outlet-wise menus, happy hours, combos, modifiers and pricing.

Captain & tablet ordering

Take orders at the table on a phone or tablet and send them straight to the kitchen.

Payments & settlement

Cash, card, UPI, split bills, discounts with approvals, and day-end settlement.

— F&B costing

- Recipe and ingredient management
- Theoretical vs actual food cost
- Consumption linked to stores inventory
- Wastage and variance reports

— Banquets & events

Venue & function diary

Live availability of halls and lawns across properties, with enquiry-to-booking tracking.

Event orders & billing

Menus, packages and banquet event orders, with advances and final invoices in one place.

Every outlet, every folio, one system

Restaurant, bar, room-service and banquet sales post straight to guest folios and the group accounts, with food cost tracked against every recipe.

Inventory, maintenance & HR

The back office that keeps every property stocked, working and staffed, all visible to management in real time.

— Inventory & procurement

Multi-store stock

Main stores and outlet stores, with live stock levels at every location.

Purchase workflow

Indents, approvals, purchase orders, goods receipt and vendor bills.

Central purchasing

For groups, combine requirements across properties for better supplier rates.

Vendor management

Vendor records, price comparisons, contracts and performance.

Par levels & alerts

Reorder alerts, expiry tracking and batch management.

Transfers

Move stock between stores and properties with full records.

— Maintenance & engineering

- Work orders raised by any department
- Preventive maintenance schedules
- Asset register and warranty tracking
- Energy and utility readings
- Rooms blocked until jobs are closed
- Technician mobile app with photos

— HR & payroll

Staff records

Employee profiles, documents and department structure in one place.

Attendance & shifts

Duty rosters, attendance, leave and overtime.

Payroll

Salary processing with statutory deductions and payslips.

Control costs at every level

Owners see stock, purchases, maintenance and staffing in real time. Groups can also buy centrally to negotiate better supplier rates.

Finance, accounts & analytics

Every transaction, from a room night to a cup of tea, flows into the books automatically, for each hotel and for the group.

— Finance & accounting

GST-ready invoicing

Tax rules configured per property, with compliant invoices and GST reports.

Accounts receivable

City ledger, company and agent credit, ageing and payment reminders.

Accounts payable

Vendor bills, payments and outstanding balances linked to purchasing.

General ledger

Automatic postings, cost centres per property, and trial balance.

Consolidated financials

Property-wise and group-level P&L for owners and management.

Cashier & shifts

Cashier handovers, float, and settlement reports for every counter.

— Reports & business intelligence

- Live dashboards for owners, GMs and department heads
- Occupancy, ADR, RevPAR and TRevPAR by property
- Source, segment and channel production
- Guest, CRM and loyalty analytics
- F&B sales, cost and outlet performance
- Budget vs actual comparisons
- Scheduled reports by email
- Export to Excel and PDF

One version of the truth

Because every module shares the same cloud database, the numbers in the GM's report, the owner's dashboard and the accounts team's ledger always match.

Cloud, mobile & secure

Enterprise-grade technology that's simple for your teams to use every day.

— Guest experience & mobility

Online check-in

Guests share ID and preferences before arrival to skip the queue.

Guest messaging

Confirmations, reminders and offers by WhatsApp, SMS and email.

QR menus & requests

In-room QR codes for menus, room service and housekeeping requests.

Manager app

Live performance, approvals and alerts for owners and GMs on the go.

Staff apps

Mobile tools for housekeeping, maintenance and F&B captains.

Works everywhere

Desktop, tablet and phone, from the front desk to the owner's living room.

— Security & reliability

Secure cloud hosting

Encrypted connections, regular automatic backups and protected data centres.

Role-based access

Users see only the properties, modules and actions they're allowed to.

Complete audit trail

Every change to rates, bills and reservations is logged with user and time.

Always up to date

New features and improvements delivered automatically, with no downtime to install.

— Integrations

- ⦿ OTAs through the channel manager
- ⦿ Payment gateways and UPI
- ⦿ Door-lock and key-card systems
- ⦿ Accounting software exports
- ⦿ WhatsApp, SMS and email gateways
- ⦿ Open APIs for custom connections

Nothing to install, nothing to maintain

Prabhari runs in the cloud, so adding a new property is as simple as setting it up and giving the team a login.

Built by someone who knows hotels from the inside

Shaped by fourteen years inside the hotel industry, not by programmers guessing.



Rohit Garg

Founder, Prabhari

Rohit Garg has been working in the hospitality industry since 2012. He is not just a technology person. He brings deep, hands-on knowledge of **hotel operations**, **sales** and **marketing**, built by working alongside owners, general managers, front-office teams and revenue managers across India.

That's why Prabhari is built around how hotels actually run, from a full-house check-in at the front desk to the owner who wants clear numbers every morning.

Hotel operations

Sales & distribution

Hotel marketing

Hospitality technology

Awards & recognition



2026

Iconic Hospitality Marketing Company

The Times of India, Times Hospitality Icons, Jaipur



2025

Business Leader of the Year

Rohit Garg, Business Connect magazine, May 2025



2021

Company of the Year

The CEO Story



2018

25 Fastest Growing Website Development Startups in India

Startup City, New Delhi

Also from Rohit Garg

Hotel software

Prevotel

Desktop hotel management software running in **more than 400 hotels** across India.

www.prevotel.com

Digital marketing

Prevoir Infotech

Digital marketing for hotels and restaurants: SEO, social media, websites and ads.

www.prevoirinfotech.com

Go live with confidence

Our team handles setup, data migration and training, property by property, so your hotel or group moves to Prabhari without disrupting a single stay.

01

Discover

We map your property, departments and workflows.

02

Configure

Rooms, rates, menus, taxes and users set up for each hotel.

03

Migrate & train

Guest and booking data moved over; every team trained.

04

Go live & support

On-site or remote go-live with ongoing helpdesk support.

See Prabhari in action

Book a free demo and we'll show you how Prabhari fits the way you run your hotel, or your whole group.



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